

## Appendix 5

### INSURANCE CLAIMS DATA

#### 2015/16, 2016/17 and 2017/18

<u>April 2017 - March 2018</u>	<b>Received</b>	<b>Repudiated</b>		<b>In Progress</b>		<b>Paid</b>	
Q1	219	150	68%	25	11%	44	20%
Q2	197	118	60%	47	24%	32	16%
Q3	162	57	35%	86	53%	19	12%
Q4	194	43	22%	129	66%	22	11%
<b>Total for 2017/18</b>	<b>772</b>	<b>368</b>	<b>48%</b>	<b>287</b>	<b>37%</b>	<b>117</b>	<b>15%</b>
<b>April 2016 - March 2017</b>	946	699	74%	61	6%	186	20%
<b>April 2015 - March 2016</b>	1129	870	77%	40	4%	219	19%